



# Kumaran Educational Foundation

No: 58 / A -1, Kumaran Towers, TPK Main  
Road, Palanganatham, Madurai-625003.  
TamilNadu, India.

## Client Feedback Form

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## CLIENT FEEDBACK FORM

### Hygiene Rating Audit

#### Client Information:

- FBO representative: \_\_\_\_\_
- Business Name: \_\_\_\_\_
- License Number: \_\_\_\_\_
- Address: \_\_\_\_\_
- Phone Number: \_\_\_\_\_
- Email: \_\_\_\_\_

#### Audit Information:

- Audit Date: \_\_\_\_\_
- Audit Location: \_\_\_\_\_
- KEF Auditor(s) Name(s): \_\_\_\_\_
- Audit Scope: \_\_\_\_\_

### Feedback Sections:

#### 1. Pre-Audit Communication

1. How satisfied were you with the clarity of the pre-audit communication?

- Very Satisfied (>80%)
- Satisfied (>60%)
- Neutral (50%)
- Dissatisfied (<40%)
- Very Dissatisfied (<20%)

2. Were the objectives and scope of the audit clearly communicated to you before the audit?

- Yes
- No

3. Comments/Suggestions: \_\_\_\_\_

Trait	PreparedBy	ReviewedBy	ApprovedBy
Name	Komal Yadav	M. Gayathri Devi	M. Gayathri Devi
Designation	Technical Manager	Chief Operating Officer	Chief Operating Officer



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## 2. Audit Execution

4. How professional was the auditor(s) during the audit?

- Very Professional (>80%)
- Professional (>60%)
- Neutral (50%)
- Unprofessional (<40%)
- Very Unprofessional (<20%)

5. How satisfied were you with the auditor(s)' knowledge and expertise?

- Very Satisfied (>80%)
- Satisfied (>60%)
- Neutral (50%)
- Dissatisfied (<40%)
- Very Dissatisfied (<20%)

6. How well did the auditor(s) explain the audit process and findings?

- Very Well (>80%)
- Well (>60%)
- Neutral (50%)
- Poorly (<40%)
- Very Poorly (<20%)

7. Did the auditor(s) respect your operational schedules and minimize disruptions?

- Yes
- No

8. Comments/Suggestions: \_\_\_\_\_

## 3. Post-Audit Reporting

9. How satisfied were you with the clarity and detail of the audit report?

- Very Satisfied (>80%)
- Satisfied (>60%)
- Neutral (50%)

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Name	Komal Yadav	M. Gayathri Devi	M. Gayathri Devi
Designation	Technical Manager	ChiefOperating Officer	ChiefOperating Officer



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- Dissatisfied (<40%)
- Very Dissatisfied (<20%)

10. Was the audit report delivered in a timely manner?

- Yes
- No

11. How actionable were the recommendations provided in the audit report?

- Very Actionable (>80%)
- Actionable (>60%)
- Neutral (50%)
- Not Actionable (<40%)
- Not at All Actionable (<20%)

12. Comments/Suggestions: \_\_\_\_\_

#### 4. Overall Satisfaction

13. Overall, how satisfied are you with the Hygiene Rating Audit conducted by KEF?

- Very Satisfied (>80%)
- Satisfied (>60%)
- Neutral (50%)
- Dissatisfied (<40%)
- Very Dissatisfied (<20%)

14. Would you recommend KEF's Hygiene Rating Audit services to others?

- Yes
- No

15. Additional Comments/Suggestions: \_\_\_\_\_

#### Signature and Date:

- Client Signature: \_\_\_\_\_

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Designation	Technical Manager	Chief Operating Officer	Chief Operating Officer



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- Date: \_\_\_\_\_

Thank you for your feedback! Your input is invaluable to us as we strive to improve our services.

Percentage	Rating
Above 80 %	Satisfactory
50 % to less than 80 %	Satisfactory needs improvement
Less than 50 %	Un-satisfactory

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Name	Komal Yadav	M. Gayathri Devi	M. Gayathri Devi
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